Service phone numbers
Number preferences

 The admin number is the number of the person who receives the notifications, for example if you want to inform him if someone speaks in the WhatsApp group, and if you activate the transfer of all messages to the admin's number, a copy of it will arrive at the admin's number. This option protects the manager's privacy by allowing him to receive messages via Service number and then transferred to his number. It should be noted that this number must be with the country code without adding two zeros or plus at the beginning, and it should be noted here that the number must not contain a zero after the country code, for example in Lebanon users of 03 numbers must start their numbers only with 3.

Enable automatic learn: You can teach the automatic response chat bot, in addition to activating the collection of conversations that you did not know to respond to through the conversations of callers, it is preferable not to turn this feature on.

Time zone : When sending a message and placing the date at the bottom, we adopt the date and time according to this time zone.

Allow transferring messages from a group: to speed up the process of sending messages directly from the WhatsApp application without the need to log in via my.massejli.com or from your web site in the event that it is linked via api, you can create a special group through the WhatsApp application and call it massejli or put an id number Your own in number options.

After you put the numbers of the sending groups, you must specify the entity you want to transfer messages from massejli group to, which is:
Forward everyone: When a message is sent to a group receiving messages on WhatsApp, the message will be distributed to all groups and callers.
Forwarding groups only: When a message is sent to a group receiving messages on WhatsApp, the message will be distributed to the groups only.
Forward private only: When a message is sent to a group receiving messages on WhatsApp, the message will be distributed to callers only, not to the groups.

Mark as read on messages: massejli reads incoming messages to process them. By default, when reading, WhatsApp puts a valid blue flag to indicate that it has been read. You can disable this option or turn it on from here.

Enable FAQ menu: From here you can enable and disable the list, so it does not appear when you update the callers with the number.

Sending default reply can be activated to automatically return the chat bot, and you can modify them through the chat bot as well as for activating the chat bot.

You can activate the sending list and choose if you want it to be sent to a caller after the default response.

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You can specify the days and hours that you want the chatbot to respond to who is speaking with it.

You can import and download the settings that you wrote and don't forget to press the save button to save [the number prefrences](#)

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